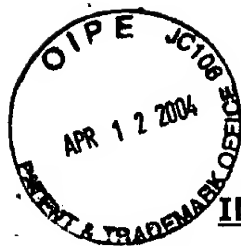


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Docket: P/2-79



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Roger Hoffman

Serial No.: 09/736,036

Examiner: C. Nguyen

Filed: December 13, 2000

Art Unit: 3625

For: VIRTUAL SALES AGENT

Dated: April 12, 2004

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

RESPONSE TO OFFICE ACTION

SIR:

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This is in response to the Office Action mailed January 14, 2004.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Drawings begin on page 3 of this paper and include attached three sheets of drawings.

Amendments to the Claims begin on page 4 of this paper.

Remarks begin on page 5 of this paper.